

3/1/2026

Get involved!

Seeking patient/caregiver/healthcare voices for upcoming CIHI report



What is the opportunity?

The Canadian Institute for Health Information (CIHI) is looking for **patients, caregivers and health care professionals to provide quotes** about your experiences with the Canadian healthcare system.

Your quote will be considered for inclusion for an upcoming report on the state of the health system, focusing on **electronic health information and digital health**. This report is a part of a larger ongoing series measuring improvements in four shared health priority areas of our health system.

The report will be published on the CIHI website.

To provide a quote, you will:

- Participate in a virtual or phone interview (maximum 1-hour) with CIHI staff, to take place in March to April 2026.
- Receive 3 to 5 open-ended questions ahead of your interview to allow time to prepare your responses.

Alternatively, we can share the questions by email, and you can provide written responses.

You will have the opportunity to review your quotes before publication. Participation is voluntary and you can choose how much information you share with us. Your name can be kept confidential if you wish.

Some things you may want to know

In early 2023, the Government of Canada and the provincial and territorial governments agreed to work together to improve healthcare in the following shared health priority areas:

- Expanding family health services and improving access to primary health care
- Increasing the supply of health workers and decreasing backlogs in care to support resilient health systems
- Improving access to mental health and substance use services
- Modernizing health care information systems and digital tools for secure sharing of electronic health information
- Improving access to home and long-term care and the care needed to age with dignity

CIHI was asked to lead a collaborative process to select, develop, and report indicators to Canadians to measure progress in these areas. CIHI is preparing for the next release of “*Taking the Pulse*” series, which will focus on modernizing health care information systems and digital tools.

Who can participate?

We are looking for patients, caregivers, health providers and healthcare professionals who can speak to their experiences (within the past 2 years) with any of these topics:

- Accessing, using or sharing their health information (ex: diagnostic, vaccine or lab results and medication history, etc...) electronically
- Using digital tools (ex: the internet, apps, portals, smartwatches, devices, etc...) to understand and manage your health or your patients' health
- Involved in digital health, Connected Care, interoperability or AI-enabled initiatives

To participate, you must also be:

- Available for a maximum 1-hour virtual interview between March and April 2026
- Comfortable with your story being shared publicly.

Please note that your real name and/or photograph does not need to be shared.

How can you get involved?

If you or someone you know is interested in participating, please email Patient Engagement Office at patientengagement@cihi.ca by **March 13th, 2026**.

Supports available

CIHI will contact selected participants to answer screening questions and schedule a maximum 1-hour virtual or telephone interview at a time of your convenience. Further details will be shared prior to the interview.

To thank participants selected for this project, an honorarium of \$100 will be offered as a token of appreciation for your time. We appreciate everyone who takes the time to share their experience and responds to this Call for Participation.

Privacy Statement

By responding to this Call for Participation and sharing any personal information about yourself, you will be indicating that you consent to the collection and use of this information by the CIHI for purposes of this patient and provider engagement initiative.

The collection of this information is necessary for the proper administration of this patient engagement initiative and will be used by CIHI only for the purpose of the patient engagement initiative. CIHI will retain your information for as long as required for the patient engagement initiative and will securely destroy your personal information when no longer needed. Your information will not be placed on mailing lists or released to any third party, except as may be authorized by law.

If you have any questions about the handling of your personal information, please contact: patientengagement@cihi.ca

About CIHI

CIHI is an independent, not-for-profit organization dedicated to providing essential health information to all Canadians. CIHI works closely with federal, provincial and territorial partners and stakeholders throughout Canada to gather, package and disseminate information to inform policy, management, care and research, leading to better and more equitable health outcomes for all Canadians.

Get involved!

Health information has become one of society's most valuable public goods. For 25 years, CIHI has set the pace on data privacy, security, accessibility and innovation to improve Canada's health systems.

CIHI: Better data. Better decisions. Healthier Canadians.

For more information, visit our website at cihi.ca.